

[If 4 lines, start here]
[Return Office Name]
[Return Street Address]
[Return City, ST ZIP]

[Legal Entity Name]

[Current Date]

Important Information – Please review

Why we're contacting you

Effective October 1, 2018, MetLife Services and Solutions, LLC (MSS), may be providing certain administrative services for your life insurance policy issued by the Brighthouse Financial insurance company noted above .

What you need to know

MSS is committed to providing you with exceptional service. Your policy will continue to be administered in accordance with your Brighthouse Financial insurance company's policies and procedures. There are no changes to the services you are receiving. Thank you for being a valued Brighthouse Financial customer.

What you need to do

No action is required on your part. Please keep this notice for future reference.

We're here to help

If you have questions, please call 1-800-638-5000. Our customer service center is open Monday through Friday from 9:00 a.m. – 6:00 p.m. (Eastern Time). We appreciate your continued business.