

California Consumer Request Form

If you are resident of the state of California and would like to submit a request to access or delete your personal information under the California Consumer Privacy Act ("CCPA"), please complete the form below or call us at (844) 474-8372.

This form is provided pursuant to the rights afforded to California residents under CCPA and pertains to Brighthouse Financial's collection or processing of personal information in the **past 12 months**. For additional information relating to Brighthouse Financial's Privacy Statement and Notices, visit www.brighthousefinancial.com/privacy-policy.

Pursuant to our privacy policy and notices, we collect information about Brighthouse Financial customers, employees or job applicants, business contacts, registered shareholders, and visitors to our websites. If you do not fall into one of these categories, we may not have your personal information.

The information you supply in your request will only be used and retained for the purposes of verifying and fulfilling your request, and recordkeeping.

Consumer Information

Please provide your contact information:

First Name:

Last Name:

Address:

City:

State: California

Zip:

Phone:

Email address:

Authorized Parties

If you are submitting this request on behalf of a California consumer, please provide the following information. We will reach out to request proof of authorization, which may include us contacting the consumer directly to verify your authority.

First Name:

Last Name:

Email:

Phone:

Your Relationship with Brighthouse Financial

Please mark all that apply. This information will be relied upon to process your request. We will not attempt to locate information in connection with any non-selected relationships.

Pursuant to the CCPA's exemptions, Brighthouse Financial will likely be unable to process requests from customers, employees, advisors, or business contacts for access to or deletion of their personal information, or shareholder requests to delete their personal information.

- ☐ Customer
 - ☐ Employee, Job Applicant, Contractor, or an Employee's Family Member
 - ☐ Advisors or Other Business Contacts (e.g. vendor, investment manager)
 - ☐ Shareholder
 - ☐ Other: Please provide details of your relationship with Brighthouse Financial.
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I would like to submit a request to (multiple selections permitted):

- ☐ Know the categories of personal information Brighthouse Financial has collected about me, categories of sources from which the personal information is collected, categories of personal information that has been sold or disclosed for a business purpose; and the business or commercial purposes for collecting or selling personal information.
- ☐ Know the specific pieces of personal information that Brighthouse Financial has collected about me. You may be asked to provide a signed declaration for this request. Please download the form and have it available.
- ☐ Delete the personal information that Brighthouse Financial has collected about me. You may be asked to provide a signed declaration for this request. Please download the form and have it available.

Primary Method of Contact

Please select your preferred delivery method:

- ☐ By mail at the address provided above.
- ☐ By email at the email address provided above.

Please remember Brighthouse Financial will be unable to fulfill certain requests, as provided for in the CCPA.

By submitting this form, I confirm that I have read and understood the terms of this **Consumer Request Form**. I certify that I am the consumer named in this form or have authorization to submit this form on behalf of the named consumer, and the information provided to Brighthouse Financial is true and correct. I understand that it is necessary for Brighthouse Financial to confirm my identity and it may be necessary to obtain more detailed information in order to locate the correct personal information.

Mailing Address:

Brighthouse Financial Privacy
P.O. Box 49781
Charlotte, NC 28277