

BRIGHTHOUSE FINANCIAL CONSUMER PRIVACY NOTICE — INDIVIDUAL PRODUCTS

Facts: What Do the Brighthouse Financial Companies Do With Your Personal Information?			
Why?	Financial companies choose how they share your personal information. The law gives consumers the right to limit some but not all sharing. The law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.		
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> • Social Security number and employment information • credit information and other consumer report information • medical information and insurance history • information about any business you have with us, our affiliates, or other companies. • income and assets • driving record 		
How Does Brighthouse Financial Get Your Information?	We collect personal information from you as well as through third parties. We also use outside sources to help ensure our records are correct and complete. Third parties include consumer reporting agencies, employers, other financial institutions, and adult relatives. Information collected may be kept by the consumer reporting agency and later given to others as permitted by law. We do not control the accuracy of information outside sources give us. If you want to make changes to information we receive about you, you must contact those sources. If we have asked for a consumer report about you, and you write or call us, we will give you the name, address, and phone number of the consumer reporting agency. The agency will give you a copy of the report, if you ask the agency and provide proper identification. Consumer reports may tell us about a lot of things, including: <ul style="list-style-type: none"> • reputation • work history • driving record • finances • hobbies and dangerous activities In some limited circumstances, we may ask an agency for an investigative report about you. They will ask others about you. We will ask them to contact you as well.		
How Does Brighthouse Financial Use Your Information?	We collect personal information to help decide if you are eligible for our products or services. We may also use it to help deter fraud or money laundering. How we use this information depends on what products and services you have or want from us. We may also use it to: <ul style="list-style-type: none"> • administer your products and services • confirm or correct your information • help us run our business • comply with applicable laws • market new products to you • process claims and other transactions • perform business research 		
How Does Brighthouse Financial Protect Your Information?	We take important steps to protect your personal information. We treat it as confidential. We tell our employees to take care in handling it. We limit access to those who need it to perform their jobs. Our service providers must also protect it and use it only to meet our business needs. We take steps to protect our systems from unauthorized access. We comply with all laws that apply to us.		
Reasons Brighthouse Financial Shares Your Information	All financial companies need to share personal information to run their everyday business. We may share your personal information with others with your consent, by agreement, or as permitted or required by law. We may share your personal information without your consent if permitted or required by law. For example, we may share your information with our sales agents and businesses hired to carry out services for us. We may share your information with our regulators or with law enforcement. If you have Brighthouse Financial products because of your relationship with an employer, association, or other sponsoring organization, we may share information with it and its agents as permitted by law. In the section below, we list (i) the reasons financial companies can share their customers' personal information, (ii) the reasons Brighthouse Financial chooses to share, and (iii) whether you can limit this sharing.		
Reasons We Can Share Your Personal Information		Does Brighthouse Financial share?*	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, learn if you qualify for coverage, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus		Yes	No
For our marketing purposes – with service providers we use to offer our products and services to you		Yes	No
For joint marketing with other financial companies		Yes	Yes
For our affiliates' everyday business purposes – Information about your transactions and experiences		Yes	No
For our affiliates' everyday business purposes – Information about your Creditworthiness		No	Not Applicable
For our affiliates to market to you		Yes	Yes
For non-affiliates to market to you		No	Not Applicable

* Information we collect in connection with HIPAA-covered products will only be shared as allowed by HIPAA.

How Does Brighthouse Financial Handle Your Health Information?	<p>We will not share your health information with any other company – even one of our affiliates – for their own marketing purposes. The Health Insurance Portability and Accountability Act (“HIPAA”) protects your information if you have a long term care policy or rider with us. We will provide information about your rights under HIPAA with any long term care coverage issued to you.</p> <p>You can obtain a copy of our HIPAA Privacy Notice by visiting our website at www.BrighthouseFinancial.com. Select “Privacy Policy” at the bottom of the home page. For additional information about your rights under HIPAA or to have a HIPAA Privacy Notice mailed to you contact us at: Brighthouse Financial HIPAA Privacy, P.O. Box 49781, Charlotte, NC, 28277 or call us at (212) 578-0299.</p>
How Can You Opt Out of Certain Information Sharing?	
Affiliate Sharing/ Joint Marketing	<p>You may tell us not to share your information with our affiliates for their own marketing purposes or unaffiliated business partners as part of a joint marketing arrangement. Even if you don’t opt out, we will not share your information with unaffiliated companies for their own marketing purposes without a joint marketing arrangement. We will give you an opt out form when we first issue your policy. You can also opt out anytime by visiting: www.brighthousefinancial.com/optout. You do not need to opt out if you only have long term care with us.</p>
What happens when I limit sharing for an account I hold jointly with someone else?	<p>If you hold a policy or account jointly with someone else, we will accept instructions from either of you, and apply them to the entire policy or account.</p>
Definitions:	
Affiliates	<p>Companies related by common ownership or control. Affiliates can be financial or nonfinancial companies. Our affiliates include life insurers and a broker-dealer. In the future, we may have affiliates in other businesses.</p>
Non-affiliates	<p>Companies not related by common ownership or control. Non-affiliates can be financial or nonfinancial companies. Brighthouse Financial does not share personal information with non-affiliates for their marketing purposes.</p>
Joint Marketing	<p>A formal agreement between non-affiliated financial companies that together market financial products or services to you. Our joint marketing partners include financial services companies.</p>
How Can I Access and Correct Information?	
<p>You may ask us for a copy of your personal information in our records. Generally, we will provide it as long as it is reasonably retrievable and within our control. You must make your request in writing and provide the account or policy number associated with the information you wish to access. For legal reasons, we may not show you privileged information relating to a claim or lawsuit, unless required by law. If you tell us that what we know about you is incorrect, we will review it. If we agree, we will update our records. Otherwise, you may dispute our findings in writing. We will include your statement whenever we give your disputed information to anyone outside Brighthouse Financial.</p>	
Who is Providing This Notice?	<p>Brighthouse Life Insurance Company Brighthouse Life Insurance Company of NY New England Life Insurance Company</p>
How Will I Know if This Privacy Notice is Changed?	<p>We may revise this privacy notice at any time. If we make material changes, we will notify you as required by law.</p>
Questions?	<p>If you want to know more about our privacy policy, please visit our website: www.brighthousefinancial.com, or write to us at: Brighthouse Financial Privacy, P.O. Box 49781, Charlotte, NC 28277.</p>